

# CLOUD SOURCING 100

**Q2 2011**

**SOLUTION TYPE**      **PROVIDER TYPE | CUSTOMER CONTROL**

**I P S B**      **B**      **H**      **SOFTLAYER®**  
[www.softlayer.com](http://www.softlayer.com)

**PROVIDER SUMMARY**

SoftLayer provides on-demand web hosting and data center services. SoftLayer lets customers create dedicated, Cloud, or seamless hybrid computing environments, leveraging data centers in Dallas, Houston, Seattle and Washington D.C., and network Points of Presence nationwide. SoftLayer automates all elements of its platform, empowering enterprises of any size with complete control, security, scalability, and ease-of-management via a customer portal and Open API.

<b>Year Founded</b>	<b>2005</b>	<b>Moody's Rating</b>	<b>B2</b>	<b>Pricing</b>	<b>Y</b>																								
<b>IaaS Sub-Classification</b> <table border="1"> <tr><td>White Label</td><td></td></tr> <tr><td>Traditional</td><td></td></tr> <tr><td>Servers</td><td>✓</td></tr> <tr><td>Storage</td><td>✓</td></tr> <tr><td>Disaster Recovery</td><td></td></tr> <tr><td>Backup</td><td></td></tr> <tr><td>Messaging</td><td></td></tr> <tr><td>Content Delivery</td><td>✓</td></tr> <tr><td>Desktop-as-a-Service</td><td></td></tr> <tr><td>Hosting</td><td></td></tr> <tr><td>IT-as-a-Service</td><td></td></tr> <tr><td>Management Software</td><td></td></tr> </table>		White Label		Traditional		Servers	✓	Storage	✓	Disaster Recovery		Backup		Messaging		Content Delivery	✓	Desktop-as-a-Service		Hosting		IT-as-a-Service		Management Software		<b>Direct &amp; Channel</b> <p>Citrix Systems, Cloudkick, McAfee Inc., Microsoft, VeriSign, Red Hat, Parallels, SuperMicro, SendGrid and many more</p>		<b>Clients</b> <p>ERICA Ltd. MidPhase Services MMO Guildsites Pick-A-Prof SlideShare</p>	
White Label																													
Traditional																													
Servers	✓																												
Storage	✓																												
Disaster Recovery																													
Backup																													
Messaging																													
Content Delivery	✓																												
Desktop-as-a-Service																													
Hosting																													
IT-as-a-Service																													
Management Software																													
<b>Regulation and Compliance</b> <p>IPv6 Ready, SAS70 TYPE II, PCI/DSS</p>		<b>Summary</b> <table border="1"> <tr><td>Termination Notification (Days)</td><td>30</td></tr> <tr><td>Dedicated Account Management</td><td>N/A</td></tr> <tr><td>Live Customer Support</td><td>Y</td></tr> <tr><td>Guaranteed Network Availability</td><td>Y</td></tr> <tr><td>Root/ Administrator Access</td><td>Y</td></tr> <tr><td>Portal Support</td><td>Y</td></tr> </table>		Termination Notification (Days)	30	Dedicated Account Management	N/A	Live Customer Support	Y	Guaranteed Network Availability	Y	Root/ Administrator Access	Y	Portal Support	Y	<b>Updates</b> <p>Available Q3 2011</p> <p>CloudSourcing100.com</p>													
Termination Notification (Days)	30																												
Dedicated Account Management	N/A																												
Live Customer Support	Y																												
Guaranteed Network Availability	Y																												
Root/ Administrator Access	Y																												
Portal Support	Y																												
<b>Programming Languages</b> <p>N/A</p>		<b>Operating Systems Compatibility</b> <p>CentOS, RedHat Enterprise Linux, Citrix XenApp, Debian Etch, Debian Sarge, Oracle Enterprise Linux, SUSE Linux Enterprise Server, Microsoft Windows 2000, Microsoft Windows Server 2003, Microsoft Windows Vista, Microsoft Windows XP</p>																											